

Care & Maintenance Guide

NATURAL STONES & PREMIUM SURFACES



CARE GUIDE

The surface selected for your project was chosen to bring beauty, functionality, and durability to your space. With simple daily care, you can help preserve the finish and keep the material looking beautiful for years.

Each surface has its own characteristics. Marble, quartzite, and granite are natural stones, but they require different levels of care. Premium Surfaces are high-performance materials designed for easier maintenance and, in most cases, low absorption.



Preserve the beauty of your surface



Maintain the original finish for years



Use the right products and techniques



Care today, enjoy for a lifetime



1. NATURAL STONE

Natural stones are unique materials formed by nature. Each slab has its own veining, color, and movement. Because they are natural, they may vary in porosity, resistance, and sensitivity to cleaning products.

GENERAL CARE TIPS



Clean daily with warm water and a pH-neutral cleaner.



Use a soft microfiber cloth and dry after cleaning.



Avoid abrasive products, bleach, ammonia, and acidic cleaners.



Use coasters, cutting boards, and trivets. Wipe spills immediately without spreading the liquid.



MARBLE

Marble is an elegant and timeless natural stone, often used in bathrooms, walls, floors, vanities, fireplaces, and decorative applications.

Because marble is more sensitive to acids, it requires extra care with lemon, vinegar, wine, coffee, tomato sauce, citrus drinks, and harsh cleaning products. These can cause dull marks on the surface, known as etching.

DAILY CARE FOR MARBLE



Use warm water, mild dish soap, and a soft microfiber cloth.



Dry the surface completely with a clean cloth.



Avoid glass cleaners, steel wool, and strong degreasers.



Remove spills immediately without spreading the liquid.

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QUARTZITE

Quartzite is a resistant natural stone commonly used in kitchens, islands, countertops, bathrooms, and walls. Even with its high durability, quartzite still needs proper periodic sealing.



Clean with warm water, mild dish soap, and a microfiber cloth. pH-neutral cleaners made for natural stone may also be used.



Avoid vinegar, lemon, bleach, ammonia, abrasives, oven cleaners, and strong degreasers.



Liquids such as wine, coffee, oil, and tomato sauce should be removed quickly.



Use cutting boards, coasters, and trivets. Be careful with impact on edges, corners, sinks, cutouts, and seams.



GRANITE

Granite is a durable and practical natural stone, widely used in kitchens, countertops, laundry areas, bathrooms, floors, and commercial applications.



For daily cleaning, use warm water, mild dish soap, and a soft cloth. Dry the surface after cleaning to avoid water marks.



Avoid acidic products, bleach, ammonia, abrasive cleaners, steel wool, oven cleaners, and strong degreasers.



Even though granite is resistant, improper products can damage the finish over time.



Granite usually has good heat resistance, but using trivets is still recommended. Spills such as oil, wine, coffee, and pigmented liquids should be cleaned quickly.



SEALING NATURAL STONE

Many natural stones need sealing after installation and resealing over time. Sealer helps reduce liquid absorption, but it does not make the stone completely stain-proof, scratch-proof, heat-proof, or acid-proof.

To check if the stone needs resealing, perform the water test: place a small amount of water on the surface and wait about 15 minutes. If the stone darkens or absorbs the water, it may be time to reseal.

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Premium Surfaces are high-performance surfaces designed to combine beauty, practicality, and durability. This category includes porcelain, sintered surfaces, and engineered premium surfaces. In general, these materials offer low maintenance, good resistance for daily use, and consistent appearance. Even so, proper care is still important to preserve the finish.

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PREMIUM SURFACES

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DAILY CLEANING

Clean Premium Surfaces with warm water, mild dish soap, and a soft cloth or non-abrasive sponge. After cleaning, remove any soap residue and dry with a clean cloth.

For dried residue, apply warm water to the area, wait a few minutes, and gently remove it with a plastic scraper.

Avoid excessive force, steel wool, metal blades, and abrasive sponges.



WHAT TO AVOID ON PREMIUM SURFACES

Avoid abrasive products, strong solvents, acetone, oven cleaners, paint removers, and harsh chemicals. Also avoid placing hot pans directly on the surface, cutting directly on the material, and strong impact on edges, corners, sink cutouts, and mitered areas.

Always use cutting boards, trivets, and soft cloths for cleaning.



SEALING AND PROTECTION

In most cases, Premium Surfaces do not require sealing. This is one of their main advantages compared to many natural stones.

However, each brand, finish, and application may have specific recommendations. Always check the manufacturer's instructions before using stronger cleaning products.

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PORCELAIN AND SINTERED SURFACES

Porcelain and sintered surfaces are known for high resistance, low absorption, and easy cleaning. They are great options for kitchens, bathrooms, walls, countertops, islands, and areas with natural light. For daily cleaning, warm water, mild dish soap, and a soft cloth are usually enough.

Despite their high resistance, edges, corners, and cutouts can be more sensitive. Avoid dropping heavy objects, strong impact, and excessive pressure on unsupported areas.

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3. FINAL SUMMARY

Natural stones, such as marble, quartzite, and granite, should be cleaned with warm water, mild dish soap, and a soft cloth. Avoid acidic, abrasive, or harsh chemical products. Spills should be removed quickly, and sealing should be checked periodically.

Marble requires extra care with acids. Quartzite is resistant but may still need sealing. Granite is practical and durable, but should still be protected from stains, direct heat, and improper cleaning products.

Premium Surfaces offer easier maintenance and, in most cases, do not require sealing. Even so, they should be protected from direct heat, scratches, impact, and harsh products.

With simple and consistent care, your surface will continue to enhance your space with beauty, performance, and durability for years.



BEFORE YOU CLEAN

Before using any cleaning product, make sure it is suitable for the installed surface.

When in doubt, follow the manufacturer's recommendations or contact a Pacific Shore Stones specialist.